



THE SPOTLIGHT

Education Management Corporation

Winter/Spring 2005

MESSAGE FROM EMC PRESIDENT AND CEO VAL RANDOLPH



Welcome to the latest edition of our newsletter. This publication is designed to acknowledge EMC's Centers and Academies' staff and students, and partners at locations where EMC provides a service. It is our hope that through sharing of the various articles sighted that the best practices can be utilized at other Job Corps locations. Please, if you have any information you would like to share with the rest of our organization in our next edition of the newsletter please con-

tact our corporate office.

Ms. Grace Kilbane, our National Director of the Office of Job Corps, recently gave a presentation highlighting the areas of focus for Job Corps for the remainder of 2005 and beyond. Some of these areas included the President's High Growth Job Training and Community College Initiatives, along with the emphasis on academic programs and improving our students GED/HSD achievement rates, and the alignment of our vocational programs with current industry standards and certifications. These points of focus, along with the National Job Corps Association's initiatives of Health Care, Homeland Security, and Military Preparedness now provide an excellent framework for Job Corps service providers as we continuously improve the quality of services provided to the youth of our country whom we serve. As we continue to celebrate the 40th Anniversary of the Job Corps Program (see the back page of this newsletter), please join me in achieving the challenges as defined by our National Director so that together we can make Job Corps an even stronger and more effective program over the next 40 years.

EMC is extremely proud to have been awarded the operation of the Hartford Job Corps Academy, which was announced in October. We are excited to be working with the Department of Labor – Boston/New York region, as well as the many community partners of Hartford. We will

be working with various organizations within and around the Hartford community as we prepare to offer quality services to the disadvantaged youth of Hartford and Connecticut. Particularly, we will be working closely with the Capital Workforce Partners and its President and CEO, Mr. Tom Phillips. We hosted a Board of Directors meeting for the Capital Workforce Partners at the Hartford Job Corps Academy in December. For more on this event, please see pages 4-5. We also serve on the Workforce Investment Board and the Youth Council. We are also proud to have recently hosted the Mayor of Hartford, Mr. Eddie Perez, at the facility. The Hartford Community is one which embraced the Job Corps Center and worked diligently for its existence.

Please take your time to review some of the happenings at our other projects that are highlighted in the following pages. Enjoy learning more about our staff and students that we serve, and please keep up the diligent work in making our company one of the leading providers in the Job Corps community.

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WHITNEY M. YOUNG ACADEMIC OLYMPICS

For the second year in a row, the Whitney M. Young Job Corps Center won its district's Academic Olympics. Students from Job Corps Centers across the state of Kentucky participated in the competition, which was held at the Pine Knot Job Corps Center. After their victory in the district competition, the Whitney M. Young team members then traveled to Ocean City, Maryland, to participate in the Philadelphia Regional Department of Labor Academic Olympics, on September 28th.

Members of the team were Maya Johnson, Ellis Drayton III, Marcus Evans, Gregory Jones, Donovan Morris, and Bradley Porter. Coaches for the team, who escorted the students on their trip to Ocean City, were Margaret Tuttle, Reading Instructor, and Mary Fuqua, GED Math Instructor. After leading the Regional competition through the first several rounds, the team eventually finished in a very respectable sixth place. The competition concluded with an awards ceremony and a buffet dinner, with all students, Job Corps staff, and Regional DOL representatives attending.



Questions for the competition are drawn from the five areas of the GED Curriculum – social studies, language arts, science, math and spelling. Each team member is responsible for one of those areas, and one member is an alternate. Marcus Evans, team captain, said the team studied diligently while preparing for the competition. “Being on this team has taught me the value of teamwork,” he said. Congratulations to the team members and coaches for their outstanding performance and excellent job of representing the Whitney M. Young Job Corps Center!

HEALTH FAIR AT EDISON JOB CORPS ACADEMY



A Health Fair was held on November 18th at the Edison Job Corps Academy. EMC employee Ms. Barbara McKnight, the Wellness instructor at the Academy, coordinated the event, along with the Health Occupations instructors, Ms. Marie Fiore and Ms. Dorothy Kwiatkowski, and a number of Wellness and Health Occupations students. Staff from St. Peter's University Hospital participated in the Fair as well.

The Health Fair was designed to raise awareness regarding a number of different health and wellness issues and to emphasize the importance of maintaining a healthy lifestyle. Students and staff attended the Fair, and a number of pamphlets and handouts were distributed. Short presentations were conducted regarding breast and prostate cancer, and sexually transmitted diseases. Booths were set up and volunteers from the crowd were used to demonstrate diabetes testing and blood pressure readings.

This event was held concurrently with the Great American Smoke-Out. Also, a booth was dedicated to show examples of healthy snacks, of which there were plenty of free samples for distribution.

EMC thanks the staff and students responsible for making this great event a success. Health and Wellness of both our students and staff members is an integral issue and impacts the services that we provide.

HOMESTEAD SAFE DRIVER TRAINING

As part of its “Drive Safely” week, Homestead Job Corps Center hosted a defensive driving presentation given by the Florida Highway Patrol (FHP). On Monday, October 4th, Trooper Charlotte Thompson met with the student body in the Center’s gymnasium. She led an hour-long discussion on defensive driving techniques and a “question and answer” period afterwards. Trooper Thompson also met with students after the presentation and led a discussion with those interested in careers in law enforcement. Trooper Thompson is in charge of the FHP Child Safety program and was able to give students specific instructions regarding child car seat and safety harness systems. EMC provides Support Services to its business partner, ResCare, at the Homestead Job Corps Center.



EMC 401(k) PLAN

All EMC employees with at least one year of service are eligible for our 401(k) plan. Our 401(k) plan is administered through ADP, and includes twenty different investment options to choose from. Additional benefits of our plan are as follows:

Tax-Deferred Growth: Your contributions to the plan are made on a pre-tax basis, which allows you to enjoy the benefits of tax deferred saving right away.

Company Matching Contributions: EMC will match your contributions to the plan up to 3% of your annual salary (subject to vesting period).

**FOCUS on YOUR FUTURE!
PLAN FOR RETIREMENT NOW!**

For more information on the 401(k) plan, or to enroll in the plan:

Call 1-800-mykplan (1-800-695-7526)

Or

Visit www.mykplan.com

HARTFORD JOB CORPS ACADEMY

In October 2004, EMC was awarded the contract to operate the Hartford Job Corps Academy, located in Hartford, CT. The term of the contract is October 1, 2004, to September 30, 2006, with three one-year renewal options. Val Randolph, President and CEO of EMC, stated “We are pleased to have been awarded the contract to operate the Hartford Job Corps Academy, and look forward to providing exceptional services to the U.S. Department of Labor Boston/New York Region, and the disadvantaged youth of our country. We are particularly looking forward to serving the at-risk youth of the Greater Hartford community, and working with community-based organizations in the Greater Hartford area.”



Hartford Job Corps Academy Staff

The Hartford facility is brand new – construction was recently completed on seven buildings, and the final building – the dormitory – is scheduled for completion shortly. The Hartford Job Corps Academy will provide services to 200 students (136 residential, and 64 non-residential), and will offer the following vocational trades: facilities maintenance, manufacturing technician, business technology, health occupations, LPN, and hospitality/tourism. One important feature for this new facility is the inclusion of a child-care center, which will allow for daycare services to be provided to approximately 45 children, of both students and staff. The Academy is scheduled to begin providing services for non-residential students in late April, with residential students arriving in late May.



HARTFORD JOB CORPS ACADEMY



Hartford Job Corps Academy Center Director Joyce Jackson with Hartford Mayor Eddie Perez, Assistant Eddie Silva, and CSIO Malik Merritt

EMC and the Hartford Academy staff are working closely with Hartford area Workforce development officials, as well as a number of community-based organizations in the greater Hartford area. On December 18th, the Academy hosted the Board of Directors meeting of the Capital Workforce Partners, which is the workforce development organization for the 37 municipalities that comprise the greater Hartford area. Its mission is to coordinate a regional workforce development system that meets the changing employment and training needs of employers and job seekers in support of the region's economic growth and vitality. Mr. Tom Phillips, President and CEO of the Capital Workforce Partners, presided over the meeting.

The Mayor of Hartford, Mr. Eddie Perez, also recently visited our Academy, to tour the facility and to meet with Academy staff. Mr. Perez was a major supporter in the effort to locate a Job Corps facility in Hartford. EMC looks forward to working with Mr. Perez, his staff, and the city of Hartford in operating the Academy and serving the youth of the greater Hartford area.



Center Director Joyce Jackson with Tom Phillips, President & CEO of the Capital Workforce Partners

BLUE RIDGE JOB CORPS CENTER “MAKE A DIFFERENCE DAY”

On October 15, 2004, as part of its community service activities for “Make a Difference Day”, the students and staff from the Blue Ridge Job Corps Center participated in a clean-up and beautification project at Hungry Mother State Park. This full day event consisted of students and staff assisting park employees and representatives in a general cleaning of the park, litter removal, cleaning of playground equipment, raking of leaves and beaches, and other duties. Food service employees attended and prepared a picnic and barbecue luncheon for all in attendance. Later in the week, Blue Ridge students also participated in a town clean-up effort prior to a parade through the downtown area adjacent to the Center, and partnered with the Smyth County Chamber of Commerce and the Virginia Department of Transportation Highway Division in a highway clean-up effort.



This is another example of the community service work performed by the Blue Ridge Job Corps Center that makes it such a valuable member of the greater Marion, Virginia community.

Congratulations and keep up the good work!



EDISON VOCATIONAL TRAINING DEPARTMENT RECEIVES DEPARTMENT OF THE YEAR AWARD

Congratulations to each member of the Edison Vocational Training Department, for receiving the Edison Job Corps Academy Department of the Year Award. This was awarded at the Academy's Holiday party which was held on December 17th. Pictured are members of EMC's Vocational Team at the Edison Job Corps Academy. From left to right: James Carpenter, Auto Instructor; Tom Petrola, Culinary Instructor; Mike McKinney, Auto Instructor; Marie Fiorie, Nursing Instructor; Mitch Yourmann, Director of Education and Vocational Training; Dorothy Kwiatkowski, Nursing Instructor; Ty Bailey, Business Technology Instructor; John Hickey, Business Technology Instructor; Randy Crane, Vocational Training Manager; John Ciancia, Brick Instructor.



PACIFIC INSTITUTE TRAINING AT WHITNEY M. YOUNG JOB CORPS CENTER

The first two phases of the Pacific Institute (TPI) training program have recently been completed at the Whitney M. Young Job Corps Center. This innovative training is a part of the pilot program approved by the Department of Labor, Philadelphia Region (Region II), and is also taking place at the Edison Job Corps Academy. The program is entitled "Success Strategies for Effective Schools", and consists of a comprehensive institutional effectiveness plan that is specifically designed to strengthen retention through the concepts of staff modeling, mentoring, and monitoring.

During the initial phase of training, a certified TPI Facilitator spent three consecutive days on the Center working with sixty of our staff members, to familiarize all trainees as to TPI's concepts, techniques, and change skills. The second phase included two consecutive days

of training and was designed specifically for the integration and implementation of TPI's educational concepts into our Center's staff development and curriculum delivery system.



The third phase of the training is currently ongoing – this phase utilizes our recently trained staff as facilitators to begin delivering TPI's education to students via the Student Application Guides. The training and its implementation seems to be having a positive effect on the services provided on the Center, and will also assist in improving outcomes. Additional follow-up training and an assessment will be conducted in the coming

months to determine the program's effectiveness.

HAPPENINGS AT WHITNEY M. YOUNG JOB CORPS CENTER



Health Occupations Community Service Project

Students and staff from the Health Occupations Trade (HOT) at the Whitney M. Young Job Corps Center participated in a community service project at the Thomas Jefferson Middle School in Newburg, Kentucky, in September. Students assembled "back-to-school" packages that were distributed to students, and also set up an outreach booth at the Open House, and passed out in excess of 2,000 Job Corps pamphlets. Health Occupations staff and students provided free blood pressure and vision screening for visitors, and Culinary Arts students prepared cookies and other snacks which were distributed to visitors



Good Deeds at Christmas

Students took part in several community service projects over the Christmas Holiday season. Several students, pictured to the left, distributed small gift bags to hospitalized veterans at the VA Hospital in Louisville. Appearing in the photo, from left to right are: Tony Palmer, Edwin Rivera, Alveida Louigene, Maya Johson, and Rashaud Massey.

Also, students visited the Crestview Nursing Home to sing Christmas Carols with residents. Appearing in this photograph to the right are Maya Johnson, Condessa Grooms, and Krystal Shields, along with Ms. Angie Singleton and Ms. Sheila Wesley.



HAPPENINGS AT WHITNEY M. YOUNG JOB CORPS CENTER



Community Relations Council and Industry Advisory Council

A combined meeting for the Center's CRC and IAC was held late in February. Despite poor weather conditions, an excellent turnout was received. Welcome to our newest members of our Councils, and thank you to all of our long-time members for your contributions to our Center. We look forward to working with each of you in the near future.



Groundhog Job Shadow Day

Students participated in the National Groundhog Job Shadow Day at several different area employers:



Student Eulalia Lopez with Shelbyville Mayor Mr. Tom Hardesty. Ms. Lopez spent Groundhog Job Shadow Day at the Mayor's office assisting office staff.



Students Jamie Braxton and Daphne Williams in front of the Department for Employment Services in downtown Louisville, where they spent the day.



Student Robert Mayes with staff from the offices of Jeffboat, where he spent the day shadowing in the Human Resources area.

BLACK HISTORY MONTH CELEBRATION

As part of its agenda to celebrate Black History Month, students and staff at the Whitney M. Young Job Corps Center presented a Black History Program on February 25th.



Students performing during the Black History Program at Whitney M. Young Job Corps Center

The Program included :

- A fashion show with students modeling traditional African attire.
- A performance by the Center's "Step: team.
- A Black History Awareness program presented by Wellness staff.
- Various skits performed by students.
- Songs performed by students as well as a local musical group from Louisville.



MESSAGE FROM EMC RESOURCE CENTER

Give Students A *Voice!*

As seen on the **Early Show on CBS**, often times teenagers and young adults have trouble expressing themselves. How many times have you asked a student, "What's wrong?" and received the usual response, "Nothing!" What about asking a student, "What happened or what's troubling you?" The response is sometimes, the same, "Nothing, everything's cool or I'm straight!" Well, there may be a simple solution, as shown by a young student from Florida named Jordyn. She decorated old shoeboxes, placed them throughout her school building and asked other students to write down their feelings. These boxes are called **Voice Boxes** and provided students an opportunity to feel better by "getting things off their chest." The results were unbelievable! Students shared how they feared failure, test-taking, being lonely, being overweight, having no friends, having family or relationship problems and surprisingly, expressed what would help them feel better. School Administrators used the feedback to improve programs, to add new student support services and to provide a focus forum during Student Assemblies, Focus Groups or during class time.



Roxanne Chin



Request your shoeboxes and decoration kits from the corporate office today and e-mail at roxanne.chin@att.net.

Sponsor decorating contests throughout your Center and give students a **Voice!**

WHITNEY M. YOUNG JOB FAIR

On February 16, the Whitney M. Young Job Corps Center hosted a Job Fair at the Center's gymnasium. Over fifteen organizations participated in this event. Staff and students extend a special thank you to the participating Organizations:

Citizen's Union Bank
 Coca Cola
 Kentucky Labor Cabinet (Occupational Safety & Health Program)
 Baptist Hospital East
 United Parcel Service (UPS)
 National College of Business and Technology
 Army
 Air Force
 Meadows East Health Care Center
 Manpower International (temporary services)
 Kentucky National Guard
 Citi (formerly known as Sears)
 DESI (Lexington)
 Marines



Whitney Young students interacting with recruiter from the U.S. Army at the recently held Job Fair

The Fair lasted for two hours, and all instructors escorted their students through the Fair at predetermined times. Students interacted with the participating organizations and inquired about general information regarding their organizations, as well as employment opportunities.

JOB CORPS 40TH ANNIVERSARY CELEBRATION

The National Office of Job Corps launched its year-long celebration of Job Corps 40th Anniversary in September of last year. We have recently started the third quarter of the celebration, and the theme for this quarter is **Community**. Job Corps students, staff, operators, and Regional and National Office staff throughout the entire Job Corps community have embraced this celebration and the campaign is well on its way to achieving its objectives, which are:

- Demonstrate Job Corps' 40-year history of excellence in youth programming and its ability to adapt to changing needs.
- Establish new and strengthen existing relationships between Job Corps and employers.
- Generate recognition for Job Corps' youth involvement in community volunteer activities.
- Enhance awareness of Job Corps and its positive impact on youth.

As the focus of the current quarter is **Community**, Ms. Grace Kilbane, National Director of Job Corps, has challenged the entire Job Corps Community to devote more time to community service than ever before. Community Service Challenge cards have been distributed and are a great way for Centers to participate in the challenge and record how much time Job Corps students and staff are giving back to their communities

Please join us in celebrating Job Corps' success over the last 40 years. If you have any Job Corps highlights that you would like to share or include as part of the 40th Anniversary festivities, please contact your Center Director or the EMC corporate office.

Interesting Job Corps Facts:

- Job Corps awards nearly 20,00 high school diplomas and GED certificates every year.
- Job Corps places nearly 90% of its graduates in steady employment, military service, or higher education.



Check out www.jc40.org, the official Job Corps 40th anniversary website, for news, updates, and highlights regarding the 40th Anniversary



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